



What You Should Know About an Elective Procedure or Routine Office Visit during the COVID-19 Pandemic

Hill Center for Dermatology is taking action to protect our patients and staff from COVID-19. We care deeply about your health and safety, and are taking extra precautions so that our patients remain safe and healthy during their clinic visits.

Based on the CDC definition of COVID-19 risk exposure, dermatology practices fit into the low risk category. While we are seeing a relaxation in the recommendations to prevent virus spread, there is still a risk of community transmission of the virus.

To Protect Our Staff and Patients:

Our staff is wearing masks covering the nose and mouth and doing our best to avoid touching our faces.

We are regularly disinfecting surfaces including, but not limited to, door handles, exam room chairs, tables and counters. Doors are being left open in high traffic areas.

We have reduced chairs in our reception area and have removed magazines from patient care areas. We are keeping the number of people in the reception area to fewer than 10 by spacing out appointments and rooming people as quickly as possible. If our reception area is approaching capacity, you may be asked to wait in your car and we will call your phone when we are ready to see you.

We are regularly washing our hands and all of our examination rooms have a sink to wash hands. There is also hand sanitizer in the waiting room and in exam rooms.

Our staff has been educated on social distancing in the office.

We Are Asking Patients To:

Please arrive alone to visits when possible.

Please wear a mask during your time in our clinic. PPE is limited so we ask that you bring your own mask. Please avoid touching your face.

Please confirm that you are not experiencing an acute cough, fever, shortness of breath, or other flu-like symptoms and that you have not had these symptoms in the past 14 days. Please confirm that you have not had exposure to someone who is believed to have COVID-19. If you have had any symptoms or possible exposure to the virus, please reschedule your appointment. Staff is following the same guidelines and staying home as appropriate.

Despite the safeguards we have instituted to minimize infection, there is a risk that you could become infected with COVID-19 during your office visit or procedure. Infection with COVID-19 can have serious complications, including death.

We continue to provide telehealth visits and are happy to provide teledermatology appointments for appropriate patients.

As always, our goal is to provide excellent patient care and exceed expectations. Please do not hesitate to reach out to us with questions or feedback.